

**Board of Commissioners**

75 Langley Drive • Lawrenceville, GA 30046-6935  
770.822.7000 • www.gwinnettcounty.com

Charlotte J. Nash, Chairman  
Jace W. Brooks, District 1  
Lynette Howard, District 2  
Tommy Hunter, District 3  
John Heard, District 4



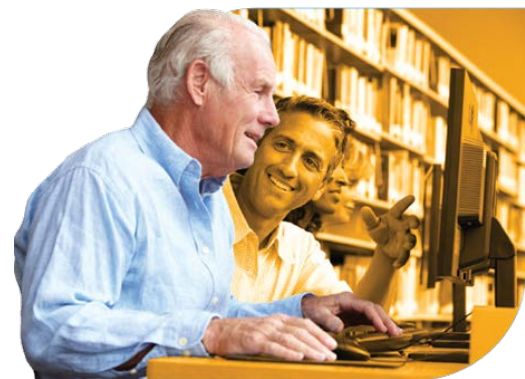
**Unofficial**  
**Informal Briefing Minutes**  
**Tuesday, November 7, 2017 - 10:30 AM**  
**Present: Charlotte J. Nash, Jace Brooks, Lynette Howard, John Heard**  
**Absent: Tommy Hunter**

- I. **County Administration**  
Gwinnett County Public Library Update  
Gwinnett County Public Library Executive Director Charles Pace provided an overview of the programs and services offered at branch libraries. No Official Action Taken.



GWINNETT COUNTY  
**PUBLIC LIBRARY**

# Making a Difference





# Increasing Access

# Open+ at the Lawrenceville Branch



- A complete solution which extends library hours
- Increases access to the community
- Expanded to evening hours
- Soon to be available at Suwanee Branch as well



# USDA Summer Meals Program



- Three branches participated to offer free lunch to children and teens in low-income areas
- Community sponsors provided meals for the program



# Expanded School Partnerships



- Students have access to full library card with partnerships between Gwinnett County Public Schools and Buford City Schools
- Age appropriate portal pages direct students to the right resources



# Pop Up Library



- Travels to community centers and parks around Gwinnett for easy access to library materials





# WiFi Hotspot Lending Program



- 75 mobile hotspots are available to checkout for up to three weeks at a time
- GCPL partnered with T-Mobile to offer the program







# Supporting Strategic Goals

# Listening to Our Community



- Analysis of community demographics
- Call Center (telephone, email, text and chat)
- Community Survey Planned for 2018



# Reaching our Community



- Programs are increasingly reaching more diverse audiences with immigration workshops, ESL classes, and multicultural festivals



# Increased Community Partnerships



- Primerica
- United Way of Greater Atlanta
- Goodwill Industries
- Latin American Association
- Pan Asian Center for Community Services
- Spectrum Autism



# NASA@ My Library Grant



- One of seventy-five libraries selected nationwide for the grant
- Increases STEM learning opportunities
- Only library in Georgia with this program



# Sensory-Friendly Programs



- Several branches offer sensory-friendly storytimes, browsing hours, and resources for children and families



# Tower Gardens



- Made possible by Sparks! Ignition Grant from IMLS
- Launched *Homegrown Gwinnett*, a community gardening initiative





# Career Online High School



- Adult learners can complete their high school diploma and a career certificate
- Scholarships are supported through private funding





# Awards and Honors

# Top Workplace



- GCPL recognized as a “Top Workplace ‘17” by the Atlanta Journal-Constitution



# PLA John Iliff Award



- Recognized Open+ for using technology and innovation as a tool to improve public library services



**PublicLibrary**  
ASSOCIATION

# ULC Innovations Initiative



- Customer Contact Center selected as “one of ten library practices that best embodies the library’s role as a community leader” by the Urban Libraries Council



# Innovative Librarians Award



- GCPL partnered with SJSU School of Information to honor innovative ideas from library graduate students
- Purpose is to collect new ideas from around the country to benefit GCPL



# I Love My Librarian Award



- Branch Manager Elissa Checov was one of just 10 librarians across the country to receive the honor





# Thank You

## Charles Pace Executive Director

[www.gwinnettpl.org](http://www.gwinnettpl.org)

@gwinnettlibrary



GWINNETT COUNTY  
**PUBLIC LIBRARY**